



SNA STAR CLUB

FREQUENTLY ASKED QUESTIONS

What is the SNA Star Club?

The Star Club is SNA's way of recognizing and thanking members who recruit and help to retain SNA members. Star Club members are recognized throughout the year and at SNA meetings, including a special showcase at each Annual National Conference (ANC). In addition, Star Club members receive a gift of appreciation each time the next Star Club level is reached.

How do I become a Star Club member?

Each time a new member writes your name in the referral section of the membership application form, you receive 1 credit, plus you get an additional credit every year they renew. For example, if you recruit 3 members this year, get all 3 to renew next year and recruit 4 more new members, you will have 10 credits in 2 years and become a Bronze Star. Credits do not expire, so once you have 3 credits, you become a Star Club member for as long as you are an active SNA National member.

What are the different Star Club levels?

There are 6 Star Club levels based on the number of credits earned:

LEVEL:	CREDITS:
<input type="checkbox"/> Star Club Member	3 credits
<input type="checkbox"/> Bronze Star	10 credits
<input type="checkbox"/> Silver Star	50 credits
<input type="checkbox"/> Gold Star	100 credits
<input type="checkbox"/> Platinum Star	150 credits
<input type="checkbox"/> Diamond Star	250 credits

What awards can I earn for each Star Club level?

The following table details the awards that are given for each Star Club level:

STAR CLUB LEVEL:	AWARD*:
<input type="checkbox"/> Star Club Member	Magnet + welcome message
<input type="checkbox"/> Bronze Star	Certificate + Star Club pin
<input type="checkbox"/> Silver Star	Certificate + SNA Star Club reusable grocery bag
<input type="checkbox"/> Gold Star	Certificate + SNA Star Club tote bag
<input type="checkbox"/> Platinum Star	Certificate + \$10 SNA Emporium credit
<input type="checkbox"/> Diamond Star	Choice of a plaque or statuette + special recognition in the Star Club section of the SNA website

**Note: These awards are subject to change at any time.*

How do I obtain my award(s)?

Please contact your state association for more information on your Star Club award(s), including when and how award(s) are distributed. For a complete listing of all state association websites, please visit: www.schoolnutrition.org/states.

I did not receive a certificate at my state conference this year as I did the previous year. Does this mean that I am no longer a Star Club member?

Star Club members only receive a certificate and/or award when moving from one level to the next. For example, once you become a Star Club Member, you will receive a Star Club magnet and a welcome message from SNA. However, you will not receive another award until you earn 10 total credits and reach the Bronze Star level.

How can I find out my current Star Club level and the number of credits I have?

You can check your current Star Club level and the number of credits you have on the My Account (formerly MySNA) section of www.schoolnutrition.org. Simply login and click on the Awards link under the Member Services tab.

Who is invited to the Star Club Breakfast at the SNA Annual National Conference (ANC)?

All levels of Star Club members who attend the SNA Annual National Conference (ANC) are invited to attend the Star Club Breakfast held on Monday morning. Electronic invitations are sent out several weeks prior to ANC and members will receive a Star Club member ribbon to display on attendee badges.

Do I lose credit(s) when someone I recruited decides not to renew their membership?

You do not lose credit(s) if someone you recruited does not renew. As long as you are an active SNA National member, you will not lose any credit(s) that you have earned.

Do my Star Club credits expire?

Star Club credits do not expire as long as you are an active SNA National member.

Do I receive a new pin for every Star Club level?

There is only 1 Star Club pin, and it is awarded once a member reaches the Bronze Star level for earning 10 credits.

Who do I contact if I have any questions or would like more information about the Star Club?

For questions or more information about the SNA Star Club, please contact SNA at: (800) 877-8822 or membership@schoolnutrition.org.

FOR SNA STATE ASSOCIATIONS:

How do I obtain a listing of all of our Star Club members and their corresponding levels/credits?

To request a listing of your state's current Star Club members, including their corresponding levels/credits, please email membership@schoolnutrition.org.

How do I obtain award(s) for my state's Star Club members?

To request certificates and awards for your state's Star Club Members, please email membership@schoolnutrition.org. Please request materials at least 2 weeks prior to the date that you would like to receive them.

Will SNA send award(s) directly to my state's Star Club members?

SNA will only send award materials to the state associations and never to the individual Star Club members.

BROUGHT TO YOU BY:

